STATISTICS DENMARK

SURVEY

Services for IT service business

Name of company: _____

CVR NR: _____

Period: Year

Contact: Information about this survey: www.dst.dk/serv

Questions regarding this survey: serv@dst.dk

Your enterprise have one of the activity codes below:

58.21.00 Publishing of computer games
58.29.00 Other software publishing
62.01.00 Computer programming activities
62.02.00 Computer consultancy activities
62.03.00 Computer facilities management activities
62.09.00 Other information technology service activities
63.11.00 Data processing, hosting and related activities
63.12.00 Web portals

Useful information:

All enterprises have an activity code based on the main activity. You can find your enterprise on www.cvr.dk.

If the activity code does not reflect the main activity, you should change it by contacting The Danish Business Authority (ERST) or Statistics Denmark.

Read more: Danish Industrial Classification

Breakdown of total turnover by services

Companies with a staggered financial year need to report for the financial year that has ended between 1st of May last year and 30th of April this year

	Total turnover (excl VAT) in 1.000 DKK	Export (of turnover) in 1.000 DKK.
1.Total turnover		

2. Computer programming services	Stated in per cent of total turnover
a. Development services of computer games to all platforms (Publishing services of computer games must be specified in question 8)	
b. Development services for applications Including design, adjustment, testing and support related to smartphones, tablets, smart TV and software applications for e.g. windows and Chrome)	
c. Development of other computer software Including design, adjustment, testing and support related to system software, web design, database solutions and software applications, except development of apps (placed under 2.b). Also includes program development according to customer instructions (customer-specific software)	
3. Computer consultancy services	
a. Hardware consultancy services e.g. advice on hardware requirements, procurement, expert testimony regarding hardware, assessment of an organization's IT needs, development and implementation of new systems. Integration of new and old systems	
b. Systems and software consultancy services e.g. advice on software requirements, purchasing and security systems	
c. Technical IT-support services e.g. problem solving related to customers use of software, hardware and computer systems, including upgrading, testing, repairing, moving computers	
4. Computer facilities management services	
a. Network management services e.g. managing and monitoring networks, fine-tune network traffic, diagnose network problems	
b. Computer systems management services e.g. problem solving related to customers use of software, hardware and computer systems, including upgrading, testing, repairing, moving computers	
5. Other information technology and computer services, e.g. separate installation of software and hardware	

6. Data processing, hosting and related services e.g. data processing, data entry, scanning/loading of data, web hosting, streaming, operation of databases, software rental, mainframe facilities on a timeshare basis	
7. Web portal services (content provided on web search portals, e.g. operation of websites with extensive search databases, operation of websites that act as portals to the Internet	
8. Publishing computer games for all platforms (development of computer games must be specified in question 2.a) includes downloads, online games, except on-line gambling (placed under other products and services), rights to use computer games	
9. Other software publishing services Publishing of standard software ie. mass-produced software that is not specially developed, including translation/adaptation for a specific market at own expense	
a. System software, on physical medium e.g. operating systems, software for networks, databases, programming languages	
b. Application software, on physical medium e.g. business applications, home applications and other application software	
c. Software downloads	
d. Online software	
e. Licensing services for the right to use computer software	
10. Repair services of office machinery, computers and peripheral equipment	
a. Repair services of office machinery	
b. Repair services of computers and peripheral equipment	
11. Resale (wholesale and retail) includes all resale of software and hardware which the company has not developed or produced itself	
a. Resale of software	
b. Resale of hardware	
c. Other resale	
12. Other products n.e.c. -if this category is more than 5% of the total turnover, please describe: _____	

Breakdown of total export by residence of client (in per cent)	
Intra-EU	
Extra-EU	
	100%

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