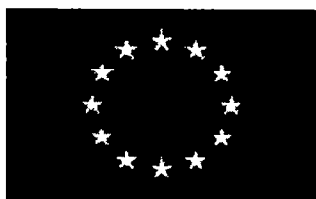


# TWINNING CONTRACT

2023/447-234



## EU for Further Development of Statistics System in BiH



## MISSION REPORT

**Activity 2D: Roadmap for Tourism Satellite Accounts (TSA)**

**Component 2 - Tourism Statistics**

Mission carried out by:

Janja Kalin, Statistical Office of the Republic of Slovenia  
Mascia Di Torrice, Italian Institute of Statistics  
Maria Teresa Santoro, Italian Institute of Statistics

10-12 March 2026

Version: Final

EU FOR FURTHER DEVELOPMENT OF STATISTICS SYSTEM IN BIH



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STATISTICS  
DENMARK



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STATISTICAL OFFICE

Statistics Finland

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## List of Abbreviations

BC	Beneficiary Country (Bosnia and Herzegovina)
BHAS	Agency for Statistics of Bosnia and Herzegovina
BiH	Bosnia and Herzegovina
CBBH	Central Bank of Bosnia and Herzegovina
EU	European Union
EUD	European Union Delegation to Bosnia and Herzegovina
FIS	Institute for Statistics of the Federation of Bosnia and Herzegovina
LA	Language Assistant
MS	EU Member State
RSIS	Institute for Statistics of Republika Srpska
RTA	Resident Twinning Advisor
RTAA	Resident Twinning Advisor Assistant
ToR	Terms of Reference



## Executive Summary

The Roadmap for TSA in BiH was compiled by the MS experts and discussed with the representatives of statistical institutions in BiH. The prepared roadmap was positively appreciated by BiH statisticians.

### 1. General comments

This mission report was prepared within the EU Twinning Project "Further Development of the Statistics System in Bosnia and Herzegovina". It was the 4th mission to be devoted to the Tourism Statistics Component of the Project.

The purposes of the mission were:

- Preparation of Roadmap/Master Plan for TSA in BiH, including:
  - Specifying most important stakeholders
  - Preparation of draft activity plan for TSA compilation
  - Tentative timeframe for TSA development in BiH
  - List of recommendations
  - Methodological background for TSA

The consultants would like to express their thanks to all officials and individuals from Bosnia and Herzegovina met for the kind support and valuable information, and which highly facilitated the work of the consultant.

This views and observations stated in this report are those of the consultant(s) and the RTA and do not necessarily correspond to the views of EU, BHAS, FIS, RSIS, CBBH, Statistics Denmark, Statistics Finland, Statistical Office of the Republic of Slovenia and The Italian National Institute of Statistics.

### 2. Assessment and results

The mission was dedicated to the preparation of the Roadmap/Master Plan for TSA in BiH

After a brief update of the development of the situation of tourism statistics in BiH, the MS experts worked on the preparation of the roadmap that at the last day of the mission was discussed and agreed with the statistical institutions of BiH.

### 3. Conclusions and recommendations

The roadmap provides the lists of the data requirements for each TSA table, the current BiH situation of data requirements and recommendations. At the end, general suggestions in order to achieve the compilation of TSA are provided. Based on the insight on current situation and available data in BiH, it is necessary to put effort in ensuring a solid foundation for TSA compilation in the following 3–5 years.

## Annex 1. Terms of Reference for the current mission

## Terms of Reference

**EU Twinning Project BA 19 IPA ST 01 23**

### **Component 2 - Tourism Statistics: Tourism Satellite Accounts**

**Timing: Tuesday 10 (starting at 10 a.m.) – Thursday 12 (ending at noon)  
March 2026**

**Venue:  
Agency for Statistics of BiH, 1st floor, Zelenih beretki 26, Sarajevo  
Bosnia and Herzegovina**

#### **Activity 2D: Roadmap for Tourism Satellite Accounts (TSA)**

##### **1. Mandatory result**

The TSA is an extension, or satellite, of the System of National Accounts (SNA). As a result, TSA compiles information on both the supply side and the demand side of tourism. This means that it highlights economic activity in tourism-related industries and portrays tourism in the context of the overall economy and alongside other sectors. Putting tourism in an economic context is a key reason for compiling TSA.

As TSA is currently not being produced in BiH, the result of the project is to produce a report on available data sources and a road map for the way forward producing TSA in BiH.

##### **2. Purpose of the activity**

- Preparation of Roadmap/Master Plan for TSA in BiH, including:
  - Specifying most important stakeholders
  - Preparation of draft activity plan for TSA compilation
  - Tentative timeframe for TSA development
  - List of recommendations
  - Methodological background for TSA

##### **3. Expected output of the activity:**

- Roadmap/Master Plan prepared

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- Mission Report



## Annex 2. Persons met

### BHAS:

Alen Bajramović, Head of Department for Services Statistics  
Azra Bander Demirović, Senior Advisor  
Mirza Agić, Senior Advisor

### FIS:

Elvir Juljević, Expert Consultant for Communication Statistics and Information Society  
Nikola Radović, Senior Statistician

### RSIS:

Sanela Borojević, Senior Statistician for Trade Statistics (online)

### MS experts:

Janja Kalin, Statistical Office of the Republic of Slovenia  
Mascia Di Torrice, Istat  
Maria Teresa Santoro, Istat

### RTA Team:

Senka Ahmetovic-Palic, Language Assistant  
Niels Madsen, RTA

## Signatures

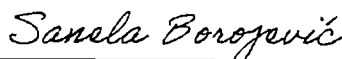
For the approval of the contents of this report, representatives from BHAS, FIS and RSIS as well as MS experts and the RTA sign here:



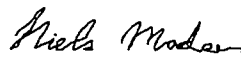
Component leader, BHAS



Component leader, FIS



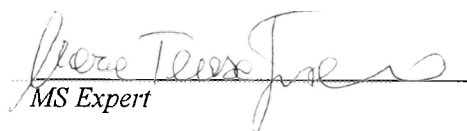
Component leader, RSIS



RTA



MS Expert



MS Expert



MS Expert